Thomas B. Albanese, L.S.W.

Key Qualifications

Proven experience leading national, regional, and local efforts to collaboratively develop, implement and improve crisis response systems and programs for families and individuals at-risk of or experiencing literal homelessness. Specific expertise in developing system strategic direction and capacity for coordinated entry, all forms of homelessness prevention and intervention, data collection, performance evaluation and improvement, and strategic resource allocation consistent with established and emerging evidence-based practices.

Education and Licensure

Bachelor of Arts, Sociology, Cum Laude, Kent State University

Post-Graduate Coursework, School of Social Work, University of Akron

Certificate in Non-Profit Management, Kent State University

Licensed Social Worker, State of Ohio

Professional Experience

May 2020 – Present

Principal, Tom Albanese Consulting, LLC, and Element Consulting Group, LLC, Columbus, Ohio. Independent consultant providing strategic planning, consultation, training, and evaluation services for communities to address critical human service needs, with a focus on data-driven, equitable solutions to prevent and end homelessness.

Select Clients and Experience:

- **Orange County, CA, Continuum of Care (via Orange County United Way).** Lead Element Consulting Group evaluation team conducting comprehensive mixed methods evaluation of Orange County's coordinated entry system (CES) with focus on CES development and innovation.

- **Springfield and Clark County, OH (via United Way of Clark, Champaign, and Madison Counties).** Lead Element Consulting Group strategic planning team examining local conditions via mixed methods assessment and supporting human-centered design approach to establishing new local strategic plan and implementation infrastructure.

- **U.S. Department of Housing and Urban Development (subcontractor with Technical Assistance Collaborative).** Provide technical assistance and training for communities on homeless crisis response system and program design and implementation best practices, including serving as lead technical assistance provider for New York City (2011-2016, 2020-2025).

- **U.S. Department of Veteran Affairs (subcontractor with Technical Assistance Collaborative).** Provide technical assistance and training as part of national team supporting the Supportive Services for Veteran Families (SSVF) Program and the VA Homeless Programs Office (HPO), including serving as lead technical assistance provider for Detroit, Indianapolis, and Kansas City.

- **Enterprise Community Partners.** Provide system planning and development support for permanent supportive housing portfolio in Cuyahoga County, Ohio, including development of updated standards, annual PSH project application and evaluation process, and innovative PSH practices and partnerships.

- **Sacramento Steps Forward:** Provide planning support for local and regional homelessness action plans, including completion of comprehensive gaps analysis, implementation support for new Coordinated Access System, and development of comprehensive system practice and performance standards.

- **Sacramento County, CA:** Provide technical assistance and analysis related to county investments and programming, including Mather Community Campus evaluation and rapid rehousing technical assistance.

- **Stark County, OH (Stark County/Canton, OH CoC):** Provide technical and facilitator support for co-design processes to re-engineer Coordinated Entry processes and tools to ensure equity and more efficient and trauma-informed processes, as well as technical assistance for Youth Homeless System Improvement (YHSI) funded system and youth action board development activities.

- **National Church Residences (NCR):** Provide technical assistance for comprehensive examination of PSH portfolio, key performance indicators, and improvements to PSH program model, including development of specialized resident support and stabilization services.

- **Community Shelter Board.** Provided planning, implementation, and evaluation support for the ground-breaking Homelessness Prevention Network (HPN) and related targeted homelessness prevention efforts funded by City of Columbus.

- **State of California (subcontractor with ICF International).** Provided technical assistance, training, and system planning support for California state grantees and communities.

- **Community Solutions.** Provided subject matter expertise for a three year, multi-city learning collaborative to develop and scale coordinated homelessness prevention systems.

- **City of Akron, OH (Summit County CoC).** Led strategic planning team to conduct landscape assessment and co-design of strategic framework, action and implementation plans with a wide range of stakeholders and focus on meaningful involvement of people with lived experience of homelessness.

- **City of Raleigh, NC (subcontractor with Sagrado Strategies).** Provided analysis and planning support for new street-to-housing pilot.

- **North Carolina Coalition to End Homelessness.** Led technical assistance and training for state Emergency Solutions Grants (ESG) program subrecipients and state-funded Back@Home rehousing providers, including development and deployment of housing-focused case management training, and learning collaboratives.

- **Columbus State Community College.** Provided program evaluation and technical assistance for new Success Bridge program, offering emergency and time-limited assistance for students experiencing housing instability.

January 2017 – July 2020 **Associate Director, Community Shelter Board. Columbus, Ohio**. Overall responsibility for system and program planning, program leadership and management, external relationships, and knowledge management with Community Shelter Board partner agencies. Supervised program staff responsible for system and program level operations, coordination and ongoing performance and quality improvement. Led collective impact effort to develop and implement the Columbus/Franklin County community plan to prevent and end homelessness.

Select Experience with Community Shelter Board

- Led collective impact planning process for CSB and CoC to create a community-wide framework to prevent and end homelessness centered on thirteen population-specific and cross-cutting goals.
- Directed system-wide improvements to reduce barriers to emergency shelter entry, improve coordinated street outreach, expand and prioritize access to rapid re-housing and permanent supportive housing, develop coordinated strategy for landlord partnerships, and streamline access to centralized temporary financial assistance.
- Worked with local stakeholders to redesign coordinated entry tools, policies, procedures and training to ensure person-centered, housing-focused, equitable, and ethical approaches.
- Worked with youth team to secure second round $6M Youth Homelessness Demonstration (YHDP) grant on behalf of Franklin County/Columbus Continuum of Care (CoC), develop a new youth action board (YAB) and coordinated community plan to prevent and end homelessness among youth, and then implement new outreach and rehousing services for youth facing homelessness.
- Co-led community-wide response to COVID-19 crisis, including strategic planning, development and implementation of new isolation, quarantine and de-concentration shelter and relate system-wide processes for screening, triage and access to appropriate shelter, re-housing and health care supports.

June 2008 – January 2017 **Principal Associate (05/2016 – 01/2017), Senior Associate (05/2012 – 05/2016), Associate (06/2008 – 05/2012). Abt Associates, Inc., Cambridge, MA**.
Served on senior management team overseeing diverse portfolio of homeless-related evaluation, training and technical assistance projects within Abt Associate's Social and Economic Policy Division. General duties included: developing and managing project proposals; managing multi-phase/multi-task projects and ensuring timely, high quality, and cost- effective deliverables; providing policy development support and consultation with federal clients and partners; developing project budgets

and labor plans and routinely monitoring project financials; and directly supervising both junior and senior staff and guiding staff development.

Select Experience with Abt Associates Inc.

Project Director, *Program Technical Assistance for U.S. Department of Veterans Affairs (VA), Supportive Services for Veteran Families (SSVF) Program* (05/2011 – 2017). Led Abt's direct technical assistance and training team, in concert with the Technical Assistance Collaborative, for approximately 400 SSVF grantees nationwide that provide rapid re-housing and homelessness prevention assistance for qualified Veterans. Ensured cost effective, on-time delivery of training curricula and resources for tri-annual regional meetings and annual national meetings; oversee individualized technical assistance for priority and other targeted communities, such as Los Angeles, New York City, and Chicago; oversee development of quarterly financial and annual national reports; and provide policy development and implementation support for VA SSVF national program office.

Principal Associate, *HUD Special Needs Assistance Programs (SNAPS) Technical Assistance* (06/2008 – 01/2017). Provided technical assistance for priority communities and communities targeted for HUD assistance, as well as direct oversight of various HUD-funded initiatives and projects. Selected activities:

- Led HUD's priority community TA team for New York City (2011-2017). Results included revamped governance structure, new project evaluation and improvement processes, establishment of HMIS policies and procedures, and development of system-wide standards.
- Led HUD TA for the state of California (2014-2017). Results included redesigned NOFA and application, new state regulations, and new funding allocation model for the state Emergency Solutions Grants (ESG) program.
- Served as Abt co-lead on national Vets@Home core leadership group overseeing resource development and TA for approximately 130 CoCs seeking to end Veteran homelessness; led direct TA support for Detroit, Cleveland, Buffalo, Akron, and the state of North Carolina.
- Co-led development of new HUD technical assistance initiative to end chronic homelessness, including lead for TA strategy development with HUD and USICH and pilot implementation of tools and review process with state of Connecticut, Bergen County, NJ, and Montgomery County, PA.
- Provided senior policy support and quality assurance oversight for HUD's annual Notice for PIT and HIC data collection, HDX data submission guide, PIT count standards and methodology guide, periodic updates to HMIS data and technical standards, and related resources.
- Led national technical assistance team for the Homelessness Prevention and Rapid Re-Housing Program (HPRP), supporting effective administration and adherence to best practices in over 500 jurisdictions nation- wide, including development of new national guidance and standards.
- Served as senior TA lead for HUD's region 1 TA team with support responsibilities for CoCs in the state of Connecticut.
- Served as chair of HUD's Emergency Solutions Grants (ESG) Program TA work group.
- Served as original chair of HUD's Priority Communities work group.
- Led development of HUD's CoC Check-Up tool and national roll-out with over 300 CoCs involving Abt and multiple other TA firms.
- Led initial development and provided project quality assurance oversight for HUD's CoC system performance measures guidance and resources.

Project Director, *National Alliance to End Homelessness, Rapid Re-Housing Capacity Development* (03/2014 – 06/2016). Directed development of guidance and resources for providers and communities working to expand and improve rapid re-housing programming. Served as a lead developer of NAEH's *Performance Benchmarks and Program Standards for Rapid Re-Housing*, and related guidance, and assisted with the national roll-out of new standards through webinars and conference presentations.

Project Director, Project Quality Assurance Advisor, *Grantee Monitoring for Supportive Services for Veteran Families (SSVF) Program* (10/2013 – 01/2017). As a subcontractor with Atlas Research, assisted in overseeing program monitoring services for approximately 400 grantees of the VA's SSVF program.

Project Co-Director, *Research on Family Homelessness and Related Technical Assistance for Columbus/Franklin County CoC* (2/2015 – 9/2016). With funding from The Columbus Foundation and under contract with Community Shelter Board, evaluated family emergency shelter system utilization and factors influencing increased shelter demand and provided related TA on diversion best practices.

Project Director, *Evaluation of the Capital Region (CT) Homelessness Prevention and Rapid Re-Housing Program (HPRP)* (02/2011 – 02/2013). Directed process and outcomes evaluation of the Capital Region HPRP involving extensive qualitative and quantitative analysis of program design, implementation and results and lessons learned.

Project Director, *Phase I Evaluation of the Cuyahoga County Housing First Initiative* (04/2009 – 06/2010). Directed process evaluation of the Cuyahoga County Housing First Initiative from inception to date and involving an examination of the initial Housing First plan, subsequent implementation, key outcomes and lessons learned, as well as development of an outcomes evaluation design for a future second phase evaluation.

Project Director. *Cuyahoga County Housing First Initiative, Funding Collaborative Capacity Building* (9/2008 – 6/2010). Directed capacity building activities and technical assistance to develop the administrative capacity, policies and procedures related to management of the Cuyahoga County Housing First Initiative by Enterprise Community Partners.

May 2002 – June 2008 **Director of Programs & Planning. Community Shelter Board. Columbus, Ohio**. Directed system and program planning, development, coordination and quality improvement with Community Shelter Board partner agencies. Oversaw Columbus and Franklin County Continuum of Care development and coordination processes, including annual application to the U.S. Department of Housing and Urban Development. Supervised program staff responsible for system and program level coordination and support.

May 1995 – June 2002 **Associate Director (07/2000 – 06/2002), Director Housing/Grants Administration (05/1995 – 06/2000). Family & Community Services, Portage County, Ohio.** Responsible for operational and programmatic management of multi- county non-profit agency encompassing sixteen major program areas and 110+ employees. Managed daily agency operations, grants administration, continuous quality improvement, program development, and maintenance of agency accreditation with the Council on Accreditation. Worked with Executive Director in overseeing senior management team and directly supervised program management staff in emergency assistance, housing, senior, youth, and counseling services, agency operations and property management. Developed and supervised Portage Area Transitional Housing (PATH) and other agency housing programs.

May 1992-May 1995 **Shelter Coordinator, Kent Social Services, Inc., Kent, Ohio.** Directed only shelter for families and single adults experiencing homelessness in Portage County. Oversaw case management, program development, grants administration, community outreach, networking, donor development, staff supervision and team coordination. Served as Interim Executive Director during Board's executive search.

Papers and Publications

- Casey Pierce, S., **Albanese, T.** (2023) Success Bridge: Final Evaluation Report. Prepared for Columbus State Community College.
- Bishop, K., Silla, T., **Albanese, T.**, MacAlpine, J., Bagnell-Stuart, J., Fiore, J., Muller, A. (2016). Homelessness Prevention and Rapid Re-Housing Program: Qualitative Analysis of Year Three Annual Performance Report (APR) Narrative Responses. Prepared for U.S. Department of Housing and Urban Development.
- Turner, A., Pakeman, K., **Albanese, T.** (2016). Discerning 'Functional Zero': Considerations for Defining and Measuring an End to Homelessness in Canada. Prepared for Canadian Observatory on Homelessness, University of Calgary School of Public Policy, and Canadian Alliance to End Homelessness.
- **Albanese, T.**, White, M., Henry, M., McEvilley, M. (2015). Examination of Family Homelessness in Columbus/ Franklin County, OH, 2010 to 2014. Prepared for Community Shelter Board.
- **Albanese, T.**, Silverbush, M., Bagnell-Stuart, J., McEvilley, M., Bishop, K., Wherley, M., Buron, L. (2013, 2014, 2015, 2016). Effectiveness of Permanent Housing Program [Supportive Services for Veteran Families] FY2012, FY2013, FY2014 Annual Reports. Prepared for U.S. Department of Veterans Affairs.
- **Albanese, T.**, Matthews, N., Locke, G., Wherley, M., McCall, T. (2013). Capital Region Homelessness Prevention and Rapid Re-Housing Program: Final Evaluation Report. Prepared for Journey Home, Hartford, CT.
- Cortes, A., Dunton, L., Henry, M., Rolston, H., Khadduri, J., **Albanese, T.**, Dahlem, K., et al. (2012). Linking Human Services and Housing Assistance for Homeless Families and Families at Risk of Homelessness. Prepared for the U.S. Department of Health and Human Services.
- Henry, M., **Albanese, T.**, Brown, S. (2012). Continuum of Care Check-Up: 2012 National Results. Prepared for the U.S. Department of Housing and Urban Development.

- Silla, T., **Albanese, T.**, Bagnell-Stuart, J., Fiore, J., Muller, A. (2012). Homelessness Prevention and Rapid Re-Housing Program: Qualitative Analysis of Year One Annual Performance Report (APR) Narrative Responses. Prepared for the U.S. Department of Housing and Urban Development.
- **Albanese, T.**, Feins, J., Fiore, N., Holt, E. (2010). Phase One: Process Evaluation of the Cuyahoga County Housing First Initiative. Prepared for Enterprise Community Partners, Cleveland, OH.
- Khadduri, J., Culhane, D., Cortes, A., Buron, L., **Albanese, T.**, et al. (2010). The 2010 Annual Homeless Assessment Report to Congress. Prepared for the
  U.S. Department of Housing and Urban Development.
- **Albanese, T.**, Wood, M., Spellman, B. (2009) Housing Status Assessment Guide for State TANF And Medicaid Programs. Prepared for the Office of the U.S. Department of Health and Human Services.
- Wherley, M., **Albanese, T.**, Spellman, B., Holt, E., Culhane, D. (2009) Creating Programs that Work: Rapid Re-Housing. Prepared for the National Alliance to End Homelessness.
- Wherley, M., **Albanese, T.**, Spellman, B., Holt, E., Culhane, D. (2009) Creating Programs that Work: Homelessness Prevention. Prepared for the National Alliance to End Homelessness.
- Zvetina, D., **Albanese, T.**, Spellman, B., Holt, E., Culhane, D. (2009) Organizational Change: Adopting a Housing First Approach. Prepared for the National Alliance to End Homelessness.

Presentations

- "*Building Coordinated Approaches to Prevent Homelessness for Youth,"* COHHIO webinar for YHSI partners (2025)
- *"Coordinated Prevention: Lessons from Cincinnati and Columbus,"* COHHIO Annual Conference, Columbus, OH (2025)
- *"Innovating Permanent Supportive Housing,"* COHHIO Annual Conference, Columbus, OH (2025)
- "Coordinated Homelessness Prevention," Virgina Housing Alliance Annual Conference, Richmond VA (2024)
- *"Housing Stabilization Learning Cohort,"* Community Solutions, Built for Zero Learning Session, Minneapolis, MN (2024)
- *"Housing Stabilization Learning Cohort,"* Community Solutions, Built for Zero Learning Session, Washington, DC (2023)
- *"Housing-Focused Case Management,"* COHHIO Annual Conference, full day institute, Columbus, OH (2023)
- *"Building a Resilient and Coordinated Prevention System,"* Plenary Keynote, NYU Furman Center Housing Solutions Lab, Small and Midsize City Convening, New York, NY (2023)
- *"Housing First: From Philosophy to Practice,"* NAEH National Conference on Ending Homelessness, Washington, DC. (2022)
- *"Re-Imagining System Indicators to Support Equitable and Low Barrier Responses,"* COHHIO Annual Conference, Columbus, OH (2022)
- Faculty Presenter, VA National Permanent Housing Conferences (2022, 2020, 2019)
- Faculty Presenter, VA SSVF Program Manager Academy (2021)
- *"System Mapping and Integration,"* Centre for Homelessness Impact, Impact Festival 2020 Virtual Workshop, London, England. (2020)
- *"Rapid Re-Housing: A Deeper Dive,"* COHHIO Annual Conference Workshop, Columbus, OH (2019)
- Faculty Presenter, VA Rapid Re-Housing Institutes (2018, 2017)
- *"Creating Low-Barrier Systems,"* COHHIO Annual Conference, day-long institute, Columbus, OH (2018)
- *"Jump Start Your System to End Veteran Homelessness,"* National Alliance to End Homelessness (NAEH) National Conference on Ending Homelessness, Washington, DC. (2017)
- *"Using System Mapping to Re-engineer Your Homeless System,"* Coalition on Housing and Homelessness in Ohio (COHHIO) Annual Conference Workshop, Columbus, OH. (2017)
- *"Rapid Re-Housing Institute,"* COHHIO Annual Conference, day-long institute, Columbus, OH. (2017)
- *"Homelessness Prevention,"* Canadian Alliance to End Homelessness (CAEH) National Conference on Ending Homelessness, London, ON, Canada. (2016)
- *"The Role of Emergency Shelters in Ending Homelessness,"* CAEH National Conference on Ending Homelessness, London, ON, Canada. (2016)
- *"Effective Uses and Targeting of Prevention Resources for Veterans,"* NAEH National Conference on Ending Homelessness, Washington, DC. (2016)
- *"Lessons from the Federal Criteria & Benchmarks Review Process,"* National Coalition for Homeless Veterans (NCHV) Annual Conference, Washington, DC. (2016)

- *"Built to Last: 4 Keys to Building a System to (Continually) End Veterans Homelessness,"* NCHV Annual Conference, Washington, DC. (2016)
- *"What does it mean to end homelessness?"* COHHIO Annual Conference Workshop, Columbus, OH. (2016)
- *"Housing First Through and Through,"* COHHIO Annual Conference Workshop, Columbus, OH. (2016)
- *"Rapid Re-Housing Performance Benchmarks and Program Standards: An Overview,"* NAEH Conference on Ending Family & Youth Homelessness, San Diego, CA. (2016)
- *"Family Options Study Summary of 20-Month Findings,"* NAEH Conference on Ending Family & Youth Homelessness, San Diego, CA. (2016)
- *"Taking Housing First to Scale,"* CAEH National Conference on Ending Homelessness, Ottawa, Canada. (2015)
- *"Discerning 'Functional Zero': Considerations for Defining and Measuring an End to Homelessness,"* CAEH National Conference on Ending Homelessness, Ottawa, Canada. (2015)
- *"How to Use Your Performance Data to Evaluate Effectiveness and Make System Improvements,"* NAEH National Conference on Ending Homelessness, Washington, DC. (2015)
- *"Ending Homelessness and Strategies for Emergency Shelters,"* CAEH National Conference on Ending Homelessness, Vancouver, Canada. (2014)
- *"Supportive Services for Veteran Families: Rapidly Re-Housing Veterans Using SSVF,"* NAEH National Conference on Ending Homelessness, Washington, DC. (2014)
- *"Rapid Re-Housing for Veterans and Their Families,"* NAEH Conference on Ending Family & Youth Homelessness Workshop, New Orleans, LA. (2014)
- *"Rapid Re-Housing for Individuals and Families,"* CAEH National Conference on Ending Homelessness, Ottawa, Canada. (2013)
- *"Managing Community Transition from Crisis Response to Ending Homelessness,"* CAEH National Conference on Ending Homelessness, Ottawa, Canada. (2013)
- *"A New Landscape: Operating an Effective Shelter Program in a Housing First Environment,"* NAEH Annual Conference Workshop, Washington, DC. (2013)
- *"Homelessness Prevention & Rapid Re-Housing Program: An Implementation Evaluation,"* International Homelessness Research Conference Panel, Philadelphia, PA. (2013)
- *"Overview of HEARTH Measures,"* New Jersey State Conference: Changing the System to End Family Homelessness Workshop, Princeton, NJ. (2013)
- *"Rapid Re-Housing Basics,"* New Jersey State Conference: Changing the System to End Family Homelessness Workshop, Princeton, NJ. (2013)
- *"Emergency Shelters: A New Era of Homeless Services,"* COHHIO Annual Conference Workshop, Columbus, OH. (2013)
- *"How Are We Doing: Measuring Community-Wide Impact,"* NAEH Conference on Ending Family & Youth Homelessness Workshop, Seattle, WA. (2013)
- *"Helping Families Pay for Rent,"* NAEH Conference on Ending Family & Youth Homelessness Workshop, Seattle, WA. (2013)
- *"Prioritizing Assistance to the Most Vulnerable,"* COHHIO Annual Conference Workshop, Columbus, OH. (2012)
- *"Understanding and Implementing the HEARTH Act,"* COHHIO Annual Conference Workshop, Columbus, OH. (2012)
- *"The Emergency Solutions Grants Program: An Overview,"* NAEH Conference on Ending Family & Youth Homelessness Workshop, Los Angeles, CA. (2012)
- *"Running on All Cylinders: Homeless System Measurement,"* NAEH Conference on Ending Family & Youth Homelessness Workshop, Los Angeles, CA. (2012)
- *"HEARTH System-Level Performance Measurement,"* National Human Services Data Consortium Fall Conference Workshop, Washington, DC. (2012)
- *"Designing Rent Subsidy Programs: Lessons Learned,"* NAEH Annual Conference Workshop, Washington, DC. (2011)
- *"HEARTH: Moving to Systems-Level Performance Measurement,"* COHHIO Annual Conference Workshop, Columbus, OH. (2011)
- *"Is it Working: System and Program Level Performance Measurement,"* NAEH Conference on Ending Family Homelessness Workshop, Oakland, CA. (2011)
- *"View from Above: Improving the Performance of your Community's Homeless System,"* NAEH Conference on Ending

Family Homelessness, Oakland, CA. (2011)

- *"HPRP: Strategies for Achieving Performance and Spending Goals*," U.S. Department of Housing & Urban Development Webinar. (2010)
- *"HPRP: Promising Practices in Rapid Re-housing,"* U.S. Department of Housing & Urban Development Conference: Flexible Resources, Data-Driven Solutions: Using HMIS and HEARTH to End Homelessness, Denver, CO., and Atlanta, GA. (2010)
- *"Performance Measurement of Homeless Systems,"* U.S. Department of Housing & Urban Development Conference: Flexible Resources, Data-Driven Solutions: Using HMIS and HEARTH to End Homelessness, Denver, CO., and Atlanta, GA. (2010)
- *"HPRP: Frequently Asked Questions,"* NAEH Annual Conference Workshop, Washington, DC. (2010)
- *"The HEARTH Act: Improving Your Community's Competitiveness,"* NAEH Annual Conference Workshop, Washington, DC. (2010).
- *"Who Should Get HPRP Assistance: A Discussion on Targeting,"* NAEH Annual Conference Workshop, Washington, DC. (2010).
- "*Prevention & Rapid Re-Housing Technical Assistance Forum and Dialogue*," Virginia Coalition to End Homelessness Training, Richmond, VA (2010).
- "*HPRP: Intake, Assessment and Targeting*," COHHIO Annual Conference Workshop, Columbus, OH (2010).
- "*Documentation and Requirements for HPRP: Improving the Process*," COHHIO Annual Conference Workshop, Columbus, OH (2010).
- "*Homelessness Prevention and Rapid Re-Housing Program (HPRP): Eligibility Determination & Documentation*," U.S. Department of Housing & Urban Development Webinar. (2010)
- "*Homelessness Prevention and Rapid Re-Housing Program: 101*," Council of State Community Development Agencies Annual Training, Washington, DC. (2010)
- "*HPRP and Rural Challenges*," NAEH Conference on Ending Family Homelessness Workshop, Los Angeles, CA. (2010).
- "*Measuring Your Community's Performance*," NAEH Conference on Ending Family Homelessness Workshop, Los Angeles, CA. (2010).
- "*Measuring the Success of Homelessness Prevention Programs*," Council of State Community Development Agencies Annual Training, Washington, DC (2009).
- "*HPRP: Quarterly and Annual Reporting of Performance Data*," National Human Services Data Consortium Fall 2009 Conference, Providence, RI (2009).
- "*Creating a Shelter Diversion Program*," NAEH Annual Conference Workshop, Washington, DC (2009).
- "*HMIS Data Standards and Homelessness Prevention Activities*," National Human Services Data Consortium Spring Conference, Las Vegas, NV (2009).
- "*Assessment and Targeting: Theory and Practice*," COHHIO Annual Conference, Columbus, OH (2009).
- "*From Top to Bottom: Planning a Family Homelessness System*," NAEH Conference on Ending Family Homelessness Workshop, San Diego, CA (2009)
- "*Emergency Shelter & Interim Housing*," NAEH Conference on Ending Family Homelessness, San Diego, CA (2009).
- "*Targeting Interventions for Homeless Families & Individuals: Program and System Approaches to Better Targeting*," National Alliance to End Homelessness (NAEH) Annual Conference Workshop, Washington, D.C. (2008).
- *"Shifting Resources, Maintaining Emergency Responses,"* NAEH Conference on Ending Family Homelessness Workshop, Seattle, WA. (2008).
- *"Rapid Rehousing Strategies for Families,"* NAEH Leadership to End Homelessness Audio Conference, (2007).
- *"A Piece of the Puzzle: Transitional Housing,"* NAEH Annual Conference Workshop, Washington, D.C. (2007).
- *"Prove It: Using Performance Measurement Systems to Show Success,"* NAEH Conference on Ending Family Homelessness Workshop, Oakland, CA. (2007).
- *"Housing First,"* Beyond Shelter and NAEH Two Day Workshop, Washington, D.C. (2006).
- *"HMIS as a Tool to Measure Performance of Programs,"* U.S. Department of Housing and Urban Development, National HMIS Conference Workshop, Denver, CO. (2006)
- "*The Evolving Role of Transitional Housing,"* NAEH Annual Conference Workshop, Washington, D.C. (2005).
- *"Does Housing First Really Work?"* Coalition on Homelessness and Housing in Ohio (COHHIO), Annual Conference Workshop, Columbus, OH. (2005).
- *"Building Effective Plans to End Family Homelessness,"* NAEH Conference on Family Homelessness Workshop, Los Angeles, CA. (2004).

- *"Quality Assurance and Data Quality,"* U.S. Department of Housing and Urban Development, National HMIS Conference Workshop, Chicago, IL. (2004).
- *"Tools to Measure Performance,"* NAEH Annual Conference Workshop, Washington, D.C. (2004).
- *"Housing First and Permanent Supportive Housing,"* Illinois Supportive Housing Provider Network Presentation, Bloomington, IL. (2004).
- *"I'm Out of Prison, Now Where Do I Go?"* Ohio Community Corrections Association Annual Conference Workshop, (2004)
- *"Promising Practices: TANF Resources and Housing First,"* NAEH Annual Conference Workshop, Washington, D.C. (2003).
- *"Creative Uses of PRC Funds,"* COHHIO Annual Conference Workshop, Columbus, OH. (2001).
- *"Best Practices in Outcome Management,"* Ohio Department of Development, Ohio Housing Summit Workshop, (2000).
- *"Homelessness Prevention,"* COHHIO Annual Conference Workshop, Columbus, OH. (2000).
- *"Addressing Local Housing Needs with PRC,"* COHHIO Annual Conference Workshop, Columbus, OH. (2000).
- *"Participant Rules and Resident Compliance,"* COHHIO Annual Conference Workshop, Columbus, OH. (1997).
- *"Fair Housing and NIMBY Issues,"* COHHIO Annual Conference Workshop, Columbus, OH. (1996).
- *"From Homelessness to Affordable Housing,"* Columbiana County Continuum of Care Workshop, Lisbon, OH (1997).
- "*Assessment and Housing Counseling with Homeless Families and Individuals*," Portage County Continuum of Care Workshop, Ravenna, OH. (1996).

Honors and Awards

- Kent Jaycees Distinguished Service Award (2001)
- Do Something BRICK Award Finalist (1998)
- John B. Beacom Memorial Award, K.S.U. American Association of University Professors award for significant contribution to the maintenance of students' rights and civil liberties (1991)
- Free Press Award, K.S.U. Sociology faculty award for outstanding senior in Sociology (1990-91)
- K.S.U. Student Activities awards for Leadership (1991), Outstanding Service (1991), and Volunteer Service (1990)
- Kent Gay/Lesbian Foundation service award (1990)

Memberships

- Coalition on Homelessness & Housing in Ohio (COHHIO), Board President (1999-2002), Vice President (1998), Board Member (1996-2008, 2018-current).
- National Alliance to End Homelessness, Family Advisory Committee (2006-2008).
- State of Ohio Interagency Council on Homelessness and Housing (2004-2006); Past Chair & member, Family Homelessness Committee (2005-2008).
- State of Ohio Homeless Assistance Programs Advisory Committee (1997-2008).
- State of Ohio Continuum of Care Balance of State Advisory Committee (1996-2006).
- State of Ohio Supportive Housing Outcomes Evaluation Advisory Committee (1998-2003).
- Columbus Public Health, HIV/AIDS Housing Steering Committee (2004-2005).
- United Way of Central Ohio, Basic Needs/Emergency Preparedness Results Committee (2007-2013); Basic Needs and Infrastructure Committee (2005-2007); Community Needs Assessment Advisory Committee (2004).
- Franklin County Emergency Food and Shelter Board (2002-2008, 2017-2020)
- Franklin County Specialty Docket Advisory Committee (2002-2005).
- Leadership Portage County, Class of 1999.
- Youth Leadership Portage County, Steering Committee, founding member (1999-2002).
- Portage County Housing Services Council, co-founder and President (1995-1998), member (1995-02).
- Portage Area Regional Transportation Authority, Board Member (1999-2002).
- Portage Association for Community Economics, Board Member (1994-1998), Vice President (1994-95).

- Portage County and City of Ravenna Housing Advisory Committees (1993, 1997).
- Kent Housing Network, co-founder, member (1993-95).